

Privacy Policy

[Legal](#) » Privacy Policy

PRIVACY POLICY

1. We respect your privacy

1.1. Heavenly Tours respects your right to privacy and is committed to safeguarding the privacy of our customers and any visitors to our website. We adhere to the Australian Privacy Principles contained in the Privacy Act 1988 (Cth). This policy sets out how we collect and treat your personal information.

1.2. “Personal information” is information we hold which is identifiable as being about you.

2. Collection of personal information

2.1. Heavenly Tours will, from time to time, receive and store personal information which you enter onto our website, provide to us directly or give to us in other forms.

2.2. You may provide information such as:

- your name.
- your date of birth.
- your contact information including addresses, email addresses, phone numbers, etc.
- your demographic information.
- when you have made an enquiry with us.
- when you have communicated with us.
- your bank account and credit card information; and
- any other information requested on our website or otherwise required by us or provided by you.

3. Security of your personal information

3.1. Heavenly Tours is committed to ensuring that the information you provide to us is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure information and protect it from misuse, interference, loss and unauthorised access, modification and disclosure.

3.2. The transmission and exchange of information is carried out at your own risk. We cannot guarantee the security of any information that you transmit to us or receive from us. Although we take measures to safeguard against unauthorised disclosures of information, we cannot assure you that personal information that we collect will not be disclosed in a manner that is inconsistent with this Privacy Policy.

4. Access to your personal information

4.1. You may request details of personal information that we hold about you in accordance with the provisions of the Privacy Act 1988 (Cth). If you would like a copy of the information which we hold about you or believe that any information we hold on you is inaccurate, out of date, incomplete, irrelevant or misleading, please email us at

info@heavenlytours.com.au or relax@heavenlytours.com.au

4.2. We reserve the right to refuse to provide you with information that we hold about you, in certain circumstances set out in the Privacy Act.

5. Complaints about privacy

5.1. If you have any complaints about our privacy practices, please feel free to send in details of your complaints to info@heavenlytours.com.au or relax@heavenlytours.com.au. We take complaints very seriously and will respond shortly after receiving written notice of your complaint.

6. Changes to Privacy Policy

6.1. Please be aware that we may change this Privacy Policy in the future. We may modify this Policy at any time, in our sole discretion and all modifications will be effective immediately upon our posting of the modifications on our website, mobile application or notice board. Please check back from time to time to review our Privacy Policy.